



## WARRANTY INFORMATION

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### Gruenberg Products Warranty

The quoted equipment is covered by a 1 Year Labor, 1 Year Parts warranty, commencing on the date of shipment. The purchase of a TPS turn-key or supervised installation will extend the warranty by an additional year (up to a total of 2 Year Parts and 2 Year Labor Warranty). If Thermal Product Solutions (TPS) performs an installation (turnkey or supervised), or start-up and training service, the warranty period will commence on the date the service is completed. If on-site warranty work is required for shipments outside the continental US, it will be billed on a time and material basis, plus expenses for travel, lodging, and meals. Outside of the contiguous 48 States, the warranty is limited to a 1 year parts only, unless there is a purchase of a TPS turn-key or supervised installation which will extend the warranty by an additional year (to a 2 Year Parts only).

This limited warranty shall not apply to (i) labor to replace a part in a product located outside of the U.S., (ii) a service TPS performed outside of the U.S., (iii) any loss or damage resulting from normal wear and tear or alteration, misuse, or abuse, or (iv) improper installation, operation or maintenance by the original purchaser or a third party, (v) Improperly configured customer controllers or customer training issues, (VI) items considered consumable Including but not limited to filters, drive belts, light bulbs, lamps, wear strips/surfaces, gaskets, fuses, conveyor belts, contactors, valves, spark plugs, and other similar items.

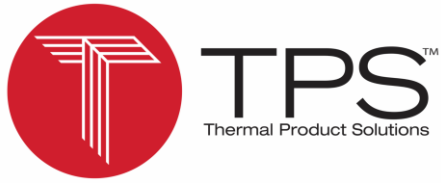
TPS reserves the right to suspend and withhold service under this Warranty in the event of non-compliance by the Customer to any terms and conditions of this Warranty or the applicable purchase order or invoice. Further, TPS shall not be liable for any loss of production, expenses, and inconveniences incurred due to such suspension or due to time needed to respond to a warranty claim.

TPS reserves the right to have documentation signed before arriving on a customer site explaining the potentials costs to a customer if the warranty visit is not classified post visit as a warranty call. Costs associated with providing parts or services not related to a defect classified as warranty by TPS will be billed accordingly.

**Standard shipping is included for warranty replacement parts. Expedited shipping is available. Consult TPS for expedited shipping rates.**

### WARRANTY DISCLAIMER

Thermal Product Solutions, LLC ("TPS") disclaims any warranties, whether express or implied, if a TPS product ("Product") (i) has been modified; damaged during the completion of construction, (ii) has not been properly installed, maintained or operated in accordance with all TPS instructions and within the



limits of rated and normal operating conditions; or (iii) has defects, nonconformities or other failure due to Product misuse or abuse or other causes outside TPS's control. Under no circumstances is TPS responsible for the use of any aftermarket items that result in Product malfunction. The user of a TPS Product is responsible for all shipping, labor and parts for non-warranty work.

**THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS, STATUTORY OR IMPLIED, AND STATES TPS'S ENTIRE WARRANTY AND THE ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDY RELATED TO PRODUCTS OR SERVICES TPS PROVIDED. TPS EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ANY WARRANTIES IMPOSED BY COURSE OF DEALING OR USAGE OF TRADE.**